

To Our Valued Customers and Partners,

As COVID-19 (coronavirus) continues to expand globally, we want to communicate our commitment to business continuity while at the same time, ensuring the health and safety of our customers, partners and employees.

Here at Progress, we have the processes, practices and infrastructure in place to provide uninterrupted business and support operations. You can rest assured our commitment to you remains intact.

In addition to government mandates, we are modifying day-to-day business operations, closely following the recommendations set forth by the [World Health Organization](#) (WHO) and [Centers for Disease Control and Prevention](#) (CDC). This includes taking the immediate action of suspending all business travel for Progress employees, until further notice. While our preference is to meet with our customers face-to-face, we believe that suspending business travel in favor of virtual meetings is imperative to ensure everyone's safety.

Additionally, all Progress in-person events, including ProgressNEXT 2020, PUG@NEXT and DevReach US, scheduled to take place in June have been canceled. A full refund will be issued to registrants and sponsors. We are currently evaluating other options for the events, including virtual events, and will keep you updated.

We believe these measures will help mitigate the spread of COVID-19 and keep our people safe and your business running. You can confidently expect the same high level of productivity and service from our team, during this time. Please continue utilizing our normal technical support operations and working with your Progress representative for all commercial related activities.

We thank you for your support and understanding.

Yogesh Gupta
Chief Executive Officer
Progress