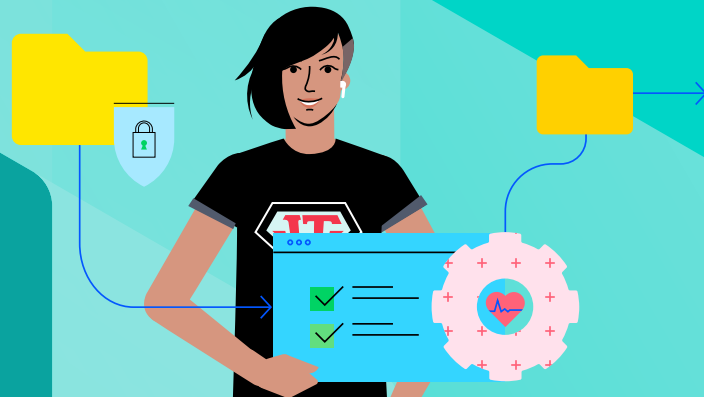


MOVEit Transfer System Health Check Service

OVERVIEW



MOVEit Transfer provides secure collaboration and automated file transfers of sensitive data and advanced workflow automation capabilities without the need for scripting. Encryption and activity tracking enable compliance with regulations such as PCI, HIPAA, and GDPR.

The MOVEit Transfer System Health Check service helps you get the most out of your managed file transfer investment. Your system administrators will work with our experienced Progress Professional Services Technical Consultants to ensure:

The system is configured per our best practices:

- Confirm that daytime and nightly tasks are running properly
- Ensure backup procedures are working properly
- Discuss the development server, if not already in place
- Discuss upgrades if necessary to take advantage of updated features
- Cover troubleshooting procedures

Users are configured per our best practices:

- Remove user accounts that are no longer in use, when possible
- Make sure there are not too many Admins and FileAdmins on the system
- Suggested LDAP user authentication and the use of template users/groups for user management

Groups are configured per our best practices:

- Remove groups that are no longer in use when possible

Packages/logs are configured per our best practices:

- Make sure the auto cleanup of the packages and logs are configured properly and working

Folders are configured per our best practices:

- Remove folders and files that are no longer required when possible
- Discuss file and folder retention policies
- Suggest chroot and virtual folders to decrease user navigation and visibility to the system

Reports are configured per our best practices:

- Remove reports that are no longer in use when possible
- Discussing reporting options and how those options can help administrators manage the system

Security settings are configured per our best practices:

- IP lockout, user lockout and password expiration policies should be configured per company standards







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About Progress

Progress (Nasdaq: PRGS) provides software that enables organizations to develop and deploy their mission-critical applications and experiences, as well as effectively manage their data platforms, cloud and IT infrastructure. As an experienced, trusted provider, we make the lives of technology professionals easier. Over 4 million developers and technologists at hundreds of thousands of enterprises depend on Progress. Learn more at www.progress.com

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