

Database Health Check

DATA SHEET

Systems Checkup Delivers Peak Performance

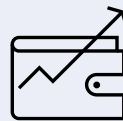
- A complete inventory of your systems
- A check of the KPIs that can affect database performance
- Best practices recommendations for maintenance
- Best practices recommendations for performance tuning

When Was Your Last Checkup?

Most physicians recommend their patients schedule a periodic health checkup to monitor vital signs such as blood pressure and body weight to ensure optimal health. Databases are no different. Periodic checkups ensure they run at peak performance and can diagnose problems before performance issues affect your users. That's where a Progress Services Health Check comes in. Health Check is a 16 to 24 hour consulting engagement that provides suggestions for best practices regarding maintenance and offers recommendations for performance tuning.

Thorough System Review

The road to optimum performance begins with an inventory of your systems. We'll check all the KPIs that can affect database performance, including memory, I/O, disk speed, logs, backups, start-up parameters and disk and memory allocation. We'll provide answers to questions like, "When are we going to run out of disk space?" "Are my backups actually valid?" and "Do we have any database corruption?"



Progress Services Return on Investment

74% of surveyed IT organizations who selected Progress for OpenEdge services, tuning, or consulting report a very strong or better return on investment regarding their engagement.

Source: TechValidate survey of 46 users of Progress BravePoint



Progress Services Customer Satisfaction

92% of IT organizations are likely to recommend Progress Services.

Source: TechValidate survey of 96 users



89% of surveyed IT organizations describe the knowledge and experience of their Progress consultants as really great or better.

Source: TechValidate survey of 93 users of Progress BravePoint

Comprehensive Report

Once the system inventory is complete you'll get a comprehensive 20 to 25 page report with best practices suggestions for maintenance and 10 to 15 high-impact recommendations regarding performance tuning.

Measureable Results

You'll not only realize improved performance, but you'll have clear insight into how your systems are running today and have the information needed to prevent problems tomorrow.

Progress Services is a One Stop Shop



“We count on the skilled services for monitoring and tuning our systems. We also rely heavily on the development and consulting services to maintain and improve our application/database. Progress is our one stop shop for all these services. The availability, concern and skill provides comfort in knowing our systems are well maintained.”

IT Systems Analyst, Medium Enterprise industrial
Manufacturing Company

Questions?



Contact Us Today, www.progress.com/openedge-services

About Progress

Progress (NASDAQ: PRGS) (NASDAQ: PRGS) offers the leading platform for developing and deploying strategic business applications. We enable customers and partners to deliver modern, high-impact digital experiences with a fraction of the effort, time and cost. Progress offers powerful tools for easily building adaptive user experiences across any type of device or touchpoint, award-winning machine learning that enables cognitive capabilities to be a part of any application, the flexibility of a serverless cloud to deploy modern apps, business rules, web content management, plus leading data connectivity technology. Over 1,700 independent software vendors, 100,000 enterprise customers, and two million developers rely on Progress to power their applications. Learn about Progress at www.progress.com or 1-781-280-4000.

Worldwide Headquarters: Progress, 14 Oak Park Drive, Bedford, MA 01730 USA Tel: +1 781 280-4000 Fax: +1 781 280-4095 On the Web at: www.progress.com

Find us on facebook.com/progresssw twitter.com/progresssw youtube.com/progresssw

For regional international office locations and contact information, see www.progress.com/worldwide.

Progress and Progress Brave Point are trademarks or registered trademarks of Progress Software Corporation and/or one of its subsidiaries or affiliates in the U.S. and/or other countries. Any other trademarks contained herein are the property of their respective owners.

© 2018 Progress Software Corporation and/or its subsidiaries or affiliates. All rights reserved.
Rev 2018/08 | RTM0026780

