

Annaghmore Agencies Boosts Order Fulfillment by 25% While Reducing Maintenance Costs with OpenEdge-Driven In-DEX WMS

AT A GLANCE

annaghmore

PRINCIPAL
Logistics Technologies
Warehouse & Supply Chain Optimisation

With more than 2,000 items across its product portfolio, Annaghmore Agencies struggled to efficiently get the most out of its inventory. By implementing In-DEX WMS, a warehouse management system built on Progress® OpenEdge®, Annaghmore was able to drive key improvements to warehouse management across multiple sites, leading to a 25% increase in order fulfillment while reducing system maintenance.

COMPANY
Annaghmore Agencies

INDUSTRY
Retail, Wholesale & Distribution, eCommerce

PRODUCT
OpenEdge

COUNTRY
Ireland

Challenge

Even with ERP and SOP solutions to help manage stock between different warehouses, Annaghmore faced costly inefficiencies that hindered growth.

“Progress OpenEdge RDBMS is a high-end product that provides the level of stability, transactional throughput and resilience that we need for our customers. And unlike Microsoft SQL and Oracle, it does not require constant attention from a DBA or IT resources. In other words it has a low cost of ownership.”

Joe O'Shea,
Director, Principal Logistics Technologies

Solution



In-DEX WMS, built on OpenEdge, is a robust, modular solution that delivers high-end warehouse functionality



Progress Application Server (PAS) for OpenEdge enables Annaghmore to connect In-DEX WMS with business-critical ecommerce stock and ordering systems



The OpenEdge RDBMS empowers high availability and scalability with data replication across servers, both on-site and remote

Results



Annaghmore was able to boost order fulfillment by 25%, thanks to In-DEX WMS and OpenEdge running in the background



Annaghmore is able to run the system without a full-time DBA since OpenEdge is a low-maintenance platform



Improved warehouse operations translate directly to happier customers



Transform Your Warehouse Operations with the Scalability and Reliability of OpenEdge

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in /progress-software