# OpenEdge **Pathfinders**

#### From the Editor



If modernization is your destination, Progress OpenEdge is your one-way ticket to success.

For the past 40 years, Progress OpenEdge has been the leader in application modernization for enterprises globally. OpenEdge continues to exceed expectations to evolve your business by delivering high-availability, high-performance, and agile applications.

Thanks to OpenEdge's loyal customers, innovation continues to thrive year after year for these pathfinders.

OpenEdge Pathfinders takes you into the OpenEdge realm and spotlights the modernization superstars that power their business with OpenEdge. Take a look at the customers who help to make OpenEdge what it is today and see where you can go.

So, what are you waiting for? Hop on the OpenEdge train and become an application modernization superstar.

Sincerely, The OpenEdge Team



# OpenEdge is helping solve hunger in local communities

#### Families can now get quality food faster.

Meals on Wheels operates a daily home-delivered meals program for thousands of older adults, generally aged 60 and older, who are homebound and food insecure. To help serve the needs of the community, Meals on Wheels struggled to manage the supply chain from the kitchen to inventory rooms, on top of the meal deliveries themselves. Using OpenEdge, Meals on Wheels increased the number of MyOffice Apps and Progress users by 240%, helping it reach its goal of delivering 30,000 meals in a single day. Thanks to Progress OpenEdge-powered ERP by MyOffice Apps, Meals on Wheels can deliver on its promise of making the world a better place.

## People need furniture. OpenEdge delivers.

It's never been easier to find high-quality furniture. Annaghmore is a furniture importer and wholesaler based out of Ireland. With more than 2,000 items across its product portfolio, Annaghmore struggled to get the most out of its inventory. Even with multiple solutions to help manage stock between different warehouses, Annaghmore faced costly inefficiencies that hindered growth. But with Progress OpenEdge, Annaghmore boosted order fulfillment by 25%, thanks to OpenEdge running in the background. Now, customers can receive their furniture orders faster and more reliably to fill their homes with their favorite pieces.

#### Bolstering workplace productivity and creativity with the help of OpenEdge

Customers are getting top-of-the-line office furniture to help creativity. Teknion, a global designer of furniture for the modern office, doesn't adhere to the old rule, "if it isn't broken, don't fix it." The technology landscape is shifting, and Teknion decided to embrace a cloud-centric strategy to take advantage of new opportunities. To accomplish this, Teknion migrated to OpenEdge 12 and the Progress Application Server for OpenEdge, which led to major enhancements to UX by eliminating delays caused by the client-server approach with a new cloud-centric suite. Teknion also used Progress Kendo UI to modernize the user interface for the web app. Additionally, Teknion went from a traditional standalone database to a replicated database using the Progress Managed Database Administration (MDBA). With this all-star lineup, Teknion is poised to succeed in the future cloud-centric world while minimizing user disruption.

## OpenEdge keeps the lights on

Digital experiences and electrical distributors go hand in hand. State Electric Supply Co. is one of the nation's largest and best-known electrical distributors. To continue to deliver a full range of quality products to partners and customers, State Electric realized its own B2B commerce experience needed to evolve. State Electric's business has been run on Infor SX.e, a Progress OpenEdge-based ERP that automates its backend ecommerce activities, for the past 20 years. Alongside this, the organization required a platform to deliver the new ecommerce experience's front-end. State Electric began developing a new, B2C-inspired ecommerce experience using Progress Sitefinity in collaboration with Progress. From a basic, internally designed website to an award-winning, multi-channel offering that generates interaction, the eCommerce experience has evolved. State Electric Supply Co. can now better serve its consumers thanks to OpenEdge and Sitefinity's innovative and acclaimed backend eCommerce experience. Customers live their healthiest lives thanks to OpenEdge

> Disability insurance is a necessity for millions. The OSIV application is the central case management application for Swiss disability insurance. The company struggled to update the entire infrastructure to meet new government requirements while remaining fully operational throughout the project. To help, they modernized OpenEdge and its business logic and developed a new flexible web application. This enabled both on-premises and cloud operation with full security features and delivered projects while remaining entirely online. Thanks to OpenEdge, now, customers can get their disability insurance easily and securely.

## OpenEdge supports family and women-owned businesses

Super-fast digital environments are the future for electrical distributors. Turtle & Hughes is a fourth-generation, family-owned, and woman-owned business and one of the nation's largest independent electrical distributors. With customers of a new integrated supply service relying on critical information in Turtle & Hughes' database, the company needed to improve reporting and database availability. By using OpenEdge Pro2, MDBA Services provides round-the-clock database monitoring from database specialists. Replicating data in real-time to a different database enables Turtle & Hughes to offer new reporting capabilities. Thanks to OpenEdge Pro2, customers' reporting needs are now supported with a rapid digital environment.

## Employees are getting the royal treatment, thanks to OpenEdge

**Modernization is optimizing productivity in the workplace.** Mark Information is a leading Nordic vendor of the ProMark Workforce Management system, helping companies optimize productivity and generate savings through intelligent resource scheduling and adhering to various local legislation. Their goal was to modernize their application to meet evolving technology demands while still delivering security, productivity, and a consumer-like user experience. By using OpenEdge, Mark Information modernized the user experience with the backend. As a result, the company boosted productivity between 100-150% and shifted over 70% of customers to cloud environments. Thanks to OpenEdge, Mark Information's customers and employees can make the best decisions for their business while remaining compliant with countries' regulatory requirements.

#### Supercharging the speed of truth and justice, powered by OpenEdge

The workforce is strengthened by real-time resource allocation optimization. LexisNexis is one of the world's leading providers of information to professional services, specializing in legal and business research as well as risk management services. LexisNexis clients needed real-time reporting capabilities, but the overnight ETL solution for updating the database didn't support that. OpenEdge Pro2 enables businesses to access critical data without straining their production database. With new reporting capabilities and accurate data, LexisNexis clients can better serve customers and provide more value.