

Service Delivery Partner

Partner Specialty Guide

Partner specialties represent a new dimension of the Progress Accelerate Partner Program. This shift enables partners to further differentiate their business independently of the three distinct partner levels: Titanium, Gold and Silver.

Specialties help partners stand out in the market. By showcasing their product expertise and capabilities in the pre-set focus areas, partners can speed up the search process and make it easy for the right customers to find them.

The Service Delivery Partner (SDP) specialty targets Progress Accelerate partners on active SDP contracts, regardless of their product focus.

Getting Started

Start by reviewing the requirements list. You may find out you need to do some work to qualify. If you have any questions throughout the process, please reach out to us at partnerops@progress.com.

When you meet all listed requirements, submit your application via your Progress partner portal.

Applications are accepted at any point in time. All earned partner specialties are good for one year and are reevaluated annually.

Requirements:

- Technical Certifications: 2
- Technical assessment session with a PS representative
- Demonstrated Customer Satisfaction – determined via Customer Satisfaction Surveys where a rating is calculated. Minimum 5 surveys where overall rating is above 8 (1-10 scale)
- Customer References: 5
- Partner-published Case Studies: 2
- Partner must be actively promoting their Progress services on their website
- Active SDP contract

Benefits:

- ✓ Badge in partner locator
- ✓ Specialty partner medallion
- ✓ Prioritized ranking in searches in locator
- ✓ Prioritized for leads in their region
- ✓ NFR License with Support
- ✓ Attend exclusive events and participate in quarterly calls with Engineering PS
- ✓ Eligible for subcontracting PS from Progress

What's in It for You?

Partner specialties unlock richer benefits for the partner, including prioritized ranking in Partner Locator searches, access to exclusive events, a special partner badge, access to tech support and more.

If you have any questions about the outlined benefits, please don't hesitate to reach out to us at partnerops@progress.com.







If you're interested in learning more about the available partner specialties within the Progress Accelerate Partner Program, **please visit the official partner specialties page.**

About Progress

Progress provides the leading products to develop, deploy and manage high-impact business applications. Our comprehensive product stack is designed to make technology teams more productive and enable organizations to accelerate the creation and delivery of strategic business applications, automate the process by which apps are configured, deployed and scaled, and make critical data and content more accessible and secure—leading to competitive differentiation and business success. Learn about Progress at www.progress.com or +1-800-477-6473.

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