

AI AND KNOWLEDGE MANAGEMENT



80%

REDUCTION IN THE COST OF PERSONNEL SUPPORT USING KNOWLEDGE MANAGEMENT SYSTEMS AS REPORTED BY DEFENSE OFFICIALS



33%

OF THEIR DAY TIME INTELLIGENCE & DEFENSE WORKERS SPEND LOOKING FOR INFORMATION

8 USE CASES



INTELLIGENTLY SURFACE INFORMATION

AI helps intelligently surface the right information regardless of the app or team where information originated.



FIND SUBJECT MATTER EXPERT

ML can point people to the right subject matter expert in the agency / organization for a given question.



DIGITAL ASSISTANT

AI can provide employees an always-on solution for handling repetitive workplace request.



PREDICTIVE SEARCHING

AI can provide employees an always-on solution for handling repetitive workplace request.



MAKE SUGGESTIONS

AI provide suggestions to gain actionable intelligence by correlating industry trends, suggest smarter workflows, and more.



INTELLIGENT AUTOMATION

AI can automate tasks such as updating customer files and CRM systems



ENTERPRISE KNOWLEDGE GRAPH

AI builds knowledge graphs to represent interconnections of data & knowledge within an agency / organization.



AI CHATBOTS

AI chatbots provide customer service, answer questions, or internally route requests.

INFOGRAPHIC SPONSORED BY: