



Semaphore by MarkLogic Ranked #1 in the 2023 Metadata Management Emotional Footprint Report

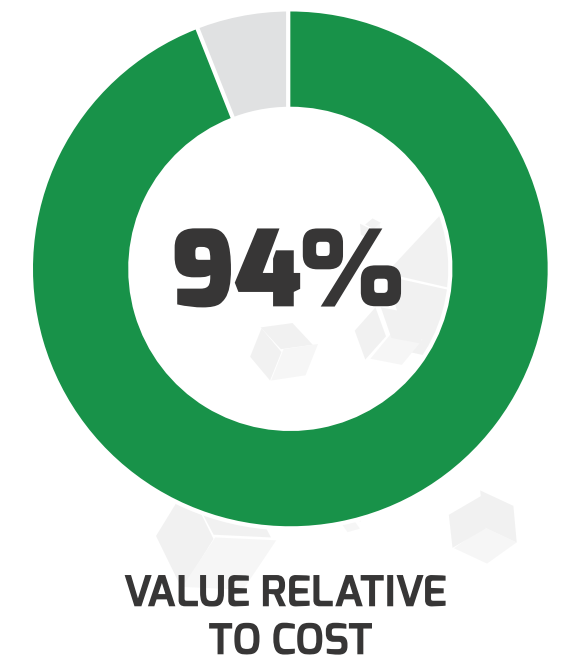


Software users have made their voices heard in the **2023 Metadata Management Emotional Footprint Report**, where vendors were rated across key customer relationship metrics and value drivers that make up their overall customer experience (CX) score. Semaphore by MarkLogic is a **Champion** in the category earning an overall **CX score of 9.6/10** and a **Net Emotional Footprint score of +98**.

Here we showcase some of the top accolades customers gave Semaphore.

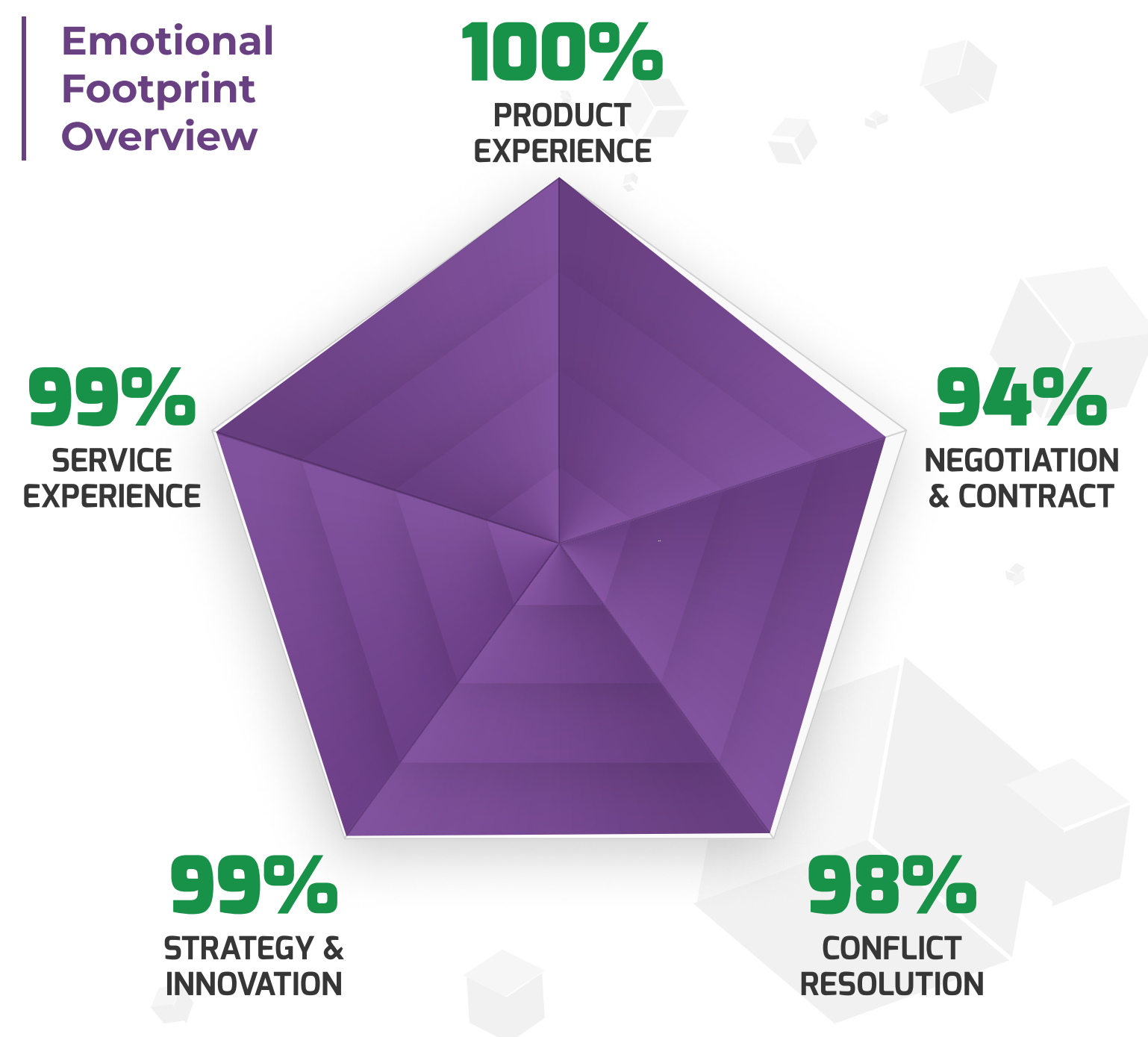
Maximize Value Satisfaction

Get more value for your investment with Semaphore, who outperformed the competition in customer satisfaction for value relative to cost.



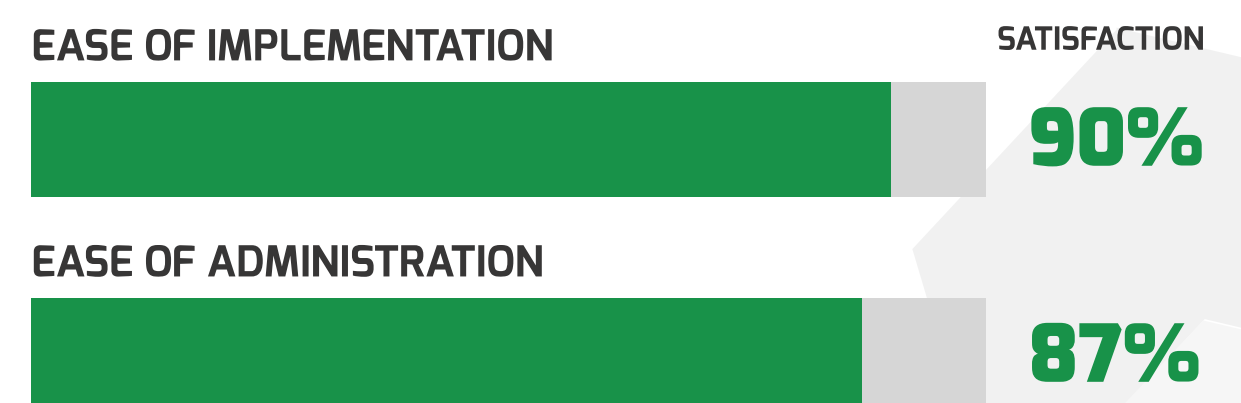
Top-Ranked Customer Success

Achieve new levels of success with the software that leads the way in customer success delivering exceptional results.



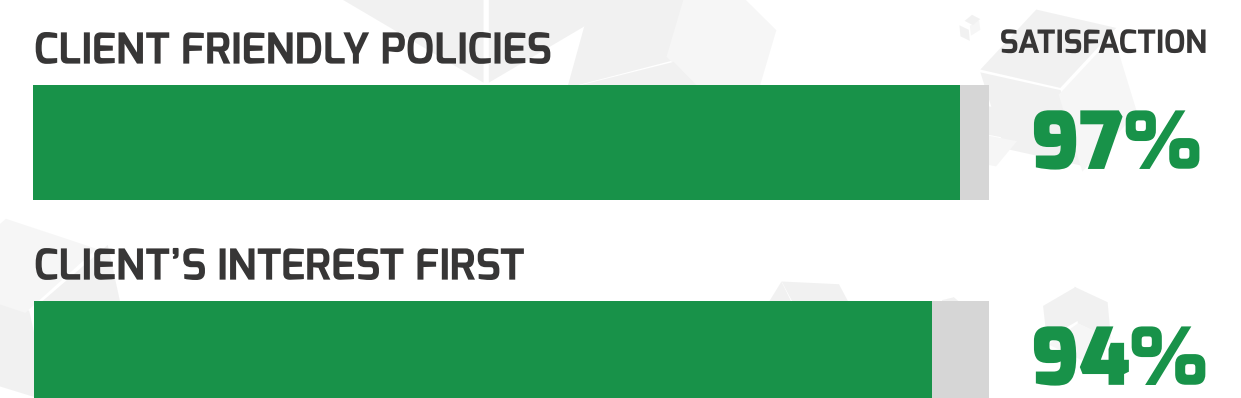
Effortless Business Solutions

Semaphore ranked #1 on critical usability metrics, revolutionizing the way businesses operate with a simple and effortless experience.



Client-Focused Excellence

Semaphore consistently receives top scores for its client focused approach, delivering an unparalleled customer experience.



A Division of Info-Tech Research Group

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About SoftwareReviews:

SoftwareReviews is a division of Info-Tech Research Group, a world-class IT research and analyst firm established in 1997. Backed by two decades of IT research and advisory experience, SoftwareReviews is a leading source of expertise and insight into the enterprise software landscape and client-vendor relationships.

By collecting data from real IT and business professionals, the SoftwareReviews methodology produces the most detailed and authentic insights into the experience of evaluating and purchasing enterprise software.