

MessageWay® Interactive Reporting

Easily and Securely View MessageWay Transmissions and Services

KEY FEATURES

- › Out-of-the-box reports that make transaction information available to provide an historical perspective of message and audit data for planning purposes
- › Real-time monitors to view MessageWay system activity and gauge the health of the system — without the need to load the administrative console
- › Role-based access in order to control what users can access
- › Report filters that let you specify date ranges and data sets
- › View and print reports in multiple formats

Progress MessageWay Interactive Reporting is an optional add-on module to MessageWay, which lets your users view historic and current MessageWay activity from any location using a web browser. The tool comes with six out-of-the-box reports that display historical data and three “near real-time” monitors that give you an up-to-the-minute view of system activity.

The tool provides both administrative and role-based access to the data. Role-based access rights are based on the location security in MessageWay; users will only see file and message data if they have access rights in MessageWay for those locations.

Reports show a fully configurable period of historical data and the data is current as of the most recent synchronization with the MessageWay database. Each report contains filters that let you specify a time range and data set. You can view any number of reports and print or save them in multiple file formats if desired. Some reports provide interactive features that let you control how you display the data.

Monitors are refreshed every 60 seconds, giving you a current view of MessageWay data and system settings. Every monitor displays a countdown showing when the next refresh will occur and when the last refresh occurred.

OUT-OF-THE-BOX REPORTS

File Details	Status of incoming and outgoing file transfers
File Summary	File count and size totals by location
File Transfer Summary	Daily, weekly, or monthly file size and count trends
Message Details	Details about messages and examine the flow of all related messages
Message Summary	Number or size of message transfers
System Access	Detailed history of system access

MONITORS

File Transfer Monitor	Monitor transfer rate trends
Message Count Monitor	View message counts per adapter, service, or mailbox
System Monitor	Access the state and availability of each adapter, service, and server

Progress MessageWay Interactive Reporting Benefits

Improve Customer Satisfaction

Enable key partners and customers to monitor their own activity, improving customer satisfaction.

Improve Productivity

Reduce the workload of the IT operations team by minimizing the number of customer and partner calls requiring assistance.

Improve Capacity Planning

View historical data without writing your own reports or consolidating databases. Identify seasonal fluctuations and better size future capacity.

Verify and Optimize MessageWay Performance

Verify that your MessageWay system is functioning properly and quickly discover failures. Get the information you need to identify abnormalities, measure user productivity, verify user behavior, audit authentication-related activity, and locate processing and delivery problems.

System Requirements

The Progress MessageWay Interactive Reporting tool must run on the same type of operating system and use the same type of database as the MessageWay application that provides the content.

Operating System: Windows
Database Platform: MSSQL

Windows Server 2008 R2 & Windows Server 2012 R2
SQL Server 2008 R2 & SQL Server 2012

Operating System: RHEL
Database Platform: MySQL

Red Hat Enterprise Linux 6.x
MySQL 5.x

Operating System: RHEL
Database Platform: Oracle

Red Hat Enterprise Linux 6.x
Oracle 11g R2

MessageWay

Version 6.1

Supported Browsers

Internet Explorer 8/10/11, latest versions of Chrome and Firefox

[Contact Sales](#) to learn more about Progress MessageWay.