

# Financial Services Organization Drives Customer Success with Semaphore Cloud-based, Smart Metadata Hub

AT A GLANCE

A financial institution sought to better access and control its rapidly growing volume of data to both manage risk and improve ROI. It leveraged Progress Semaphore Cloud's SaaS platform for its ability to help meet search and compliance requirements while streamlining costs associated with hardware acquisition, provisioning and maintenance.

**COMPANY**

Financial Services Organization

**PRODUCT**

Progress<sup>®</sup>Semaphore<sup>™</sup>

**INDUSTRY**

Financial Services

## Challenge

As the volume of data flowing into financial organizations continues to explode, the ability to rapidly access, manage and make sense of it is key to managing risk and improving ROI. What's needed is the ability to harmonize data and provide a holistic view of all information.

Today, information is easy to find and the user search experience provides trusted and relevant results.

## Solution



Deploy Semaphore Cloud to better meet search and compliance requirements, a critical capability for the institution.



Use Semaphore Knowledge Model Management (KMM) to create a multi-language enterprise model to support a broad range of use cases.



Deploy AI, natural language processing and machine learning strategies to perform bulk classification to develop a robust classification strategy.

## Results



Semaphore provides the ability to quickly auto-classify content and apply precise and consistent metadata to deliver transparent and accurate results.



User productivity has increased with the ability to classify in both automated and assisted mode and overwrite tags based on a comparative list.



Disparate information across the enterprise is now harmonized to drive knowledge management and improve findability and data governance.



Do you need to improve the search experience and harmonize data across the enterprise?  
**Consider Progress Semaphore. Learn more.**