

California Health & Human Services Agency Unifies Data with MarkLogic, Enhancing Services to Constituents

AT A GLANCE



The California Health & Human Services Agency (CalHHS) administers state and federal programs for healthcare, public assistance and social services. For safe, effective real-time data sharing, it implemented the Progress® MarkLogic® data platform to break down data silos to speed the decision-making process and subsequently speed delivery of services to constituents.

COMPANY

California Health & Human Services Agency

INDUSTRY

Healthcare, Public Sector

PRODUCT

Progress® MarkLogic®

COUNTRY

United States

Challenge

CalHHS faced many challenges when it came to data integration and data silos with its structured, semi-structured and unstructured data sources to reach its goal of providing a comprehensive view of relevant information to ultimately provide better services to its constituents.

“MarkLogic is able to make sense of information by ingesting it into a data hub. Then it applies indexing, organization, ontology and taxonomy so now the data makes sense and is searchable.”

Scott Christman,
CIO of the Office of Statewide Health Planning & Development

Solution



Implement Progress MarkLogic to integrate multi-structured data across the agency to improve data discovery, efficiency and accuracy.



OSHPD and DMHC, two major agencies within CalHHS, have implemented the MarkLogic platform so far.



Both agencies selected MarkLogic for its flexible data model, “Ask Anything” Universal Index and enterprise reliability and security.

Results



Transparency: With data residing in MarkLogic, OSHPD and DMHC can provide accurate and comprehensive information to users.



Data Discoverability: DMHC analysts can quickly find and review all information relevant to healthcare plans to determine compliance and effectiveness.



Open Data: CalHHS fulfilled its mission to establish open data and continually innovate based on customer needs and user-focused goals.



Contact us If you need to simplify complex data to speed decision-making and delivery of services.

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