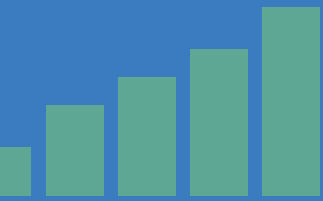


2021 Annual OpenEdge Product Roadmap Survey

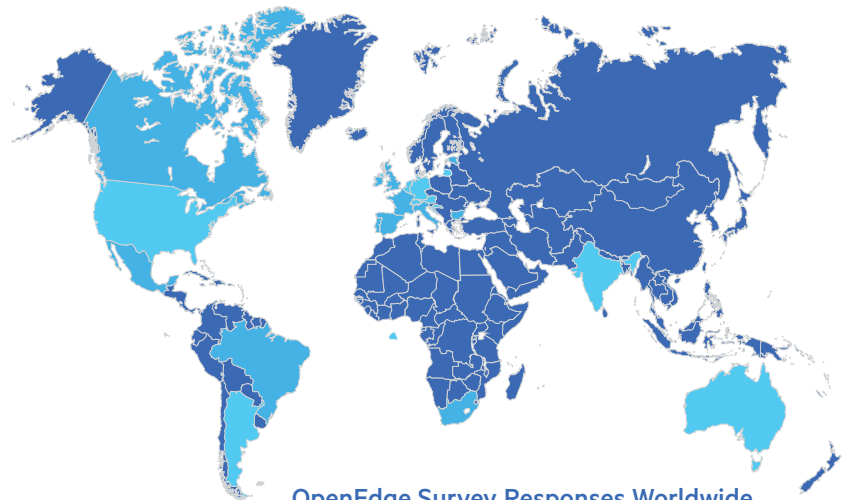
Your voice is shaping the future of OpenEdge

—
WHITE PAPER



Your voice is shaping the future of OpenEdge.

The Annual OpenEdge Product Roadmap Survey is designed to obtain direct feedback from our everyday product users to hear more about their experiences with OpenEdge. The OpenEdge team received excellent feedback on the product's path forward from our most recent survey in 2021, which had 297 responses from 39 countries worldwide across multiple distinct industries.



OpenEdge Survey Responses Worldwide

- | | | | | |
|-----------|----------------|-------------|---------------------|--------------------------|
| Argentina | Croatia | India | New Zealand | South Africa |
| Australia | Czech Republic | Ireland | Norway | Spain |
| Austria | Estonia | Italy | Portugal | Sweden |
| Belgium | Finland | Lithuania | Romania | Switzerland |
| Bulgaria | France | Mexico | Sao Tome & Principe | United Kingdom |
| Canada | Hungary | Netherlands | | United States of America |

Why does your voice matter in the Annual OpenEdge Product Roadmap Survey?

As someone who is closely involved with leveraging the OpenEdge platform, your opinion matters. The OpenEdge team takes the feedback collected from the survey and works to improve the product in response to customer demands.

The survey also invites survey respondents to weigh in on the applicability, relevance, and value of some of the proposed improvements under consideration by the OpenEdge team.

Participants in the survey have interacted with OpenEdge in various capacities over the years, and you have the knowledge and experience to help make the product better.

Progress OpenEdge Road Map Survey Results 2021

Customers

Release Adoption

Database and Data

Language

DevOps

About the Survey:



Purpose:

Gain deeper insights into utilization of OpenEdge

Solicit input from customers on the next 12 months of OpenEdge R&D priorities

Discover new trends and unmet needs



Logistics:

Survey began on September 30, 2021 and closed on November 5, 2021

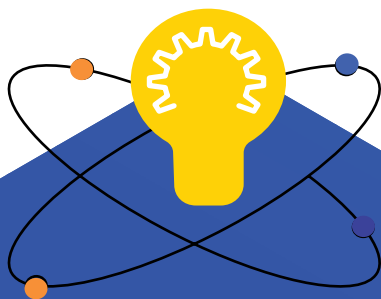
All active customers with a technical or unknown job title were sent custom links

The general survey link was also shared with the members of the user community

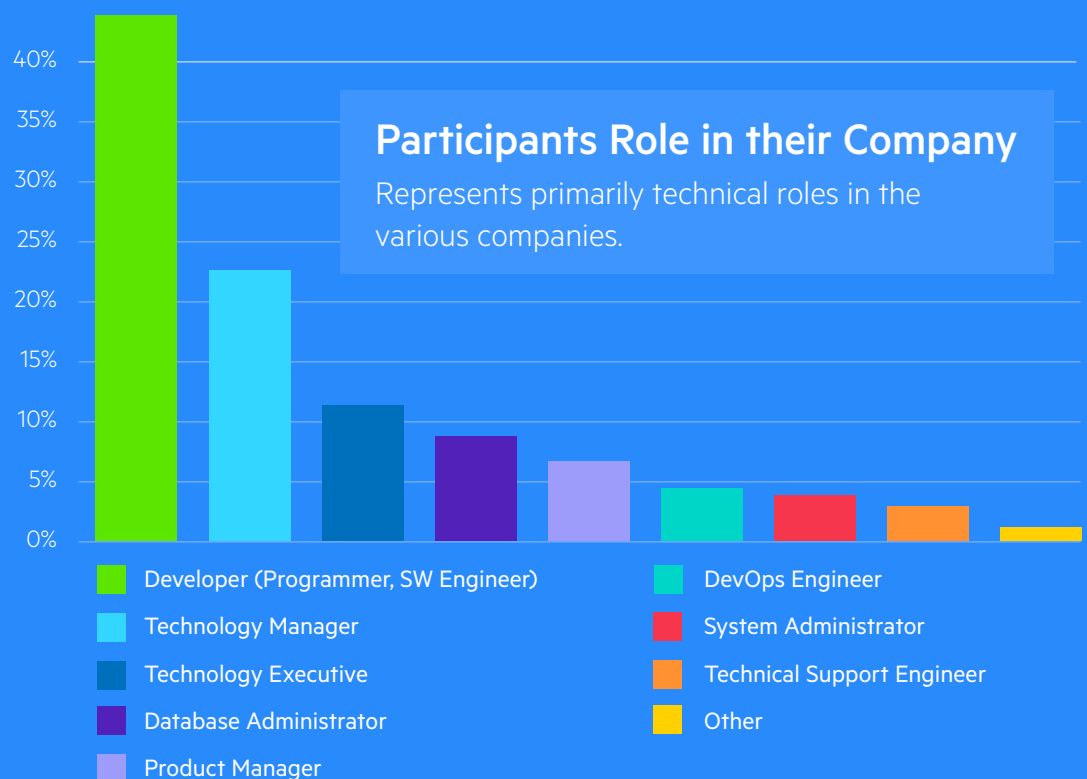
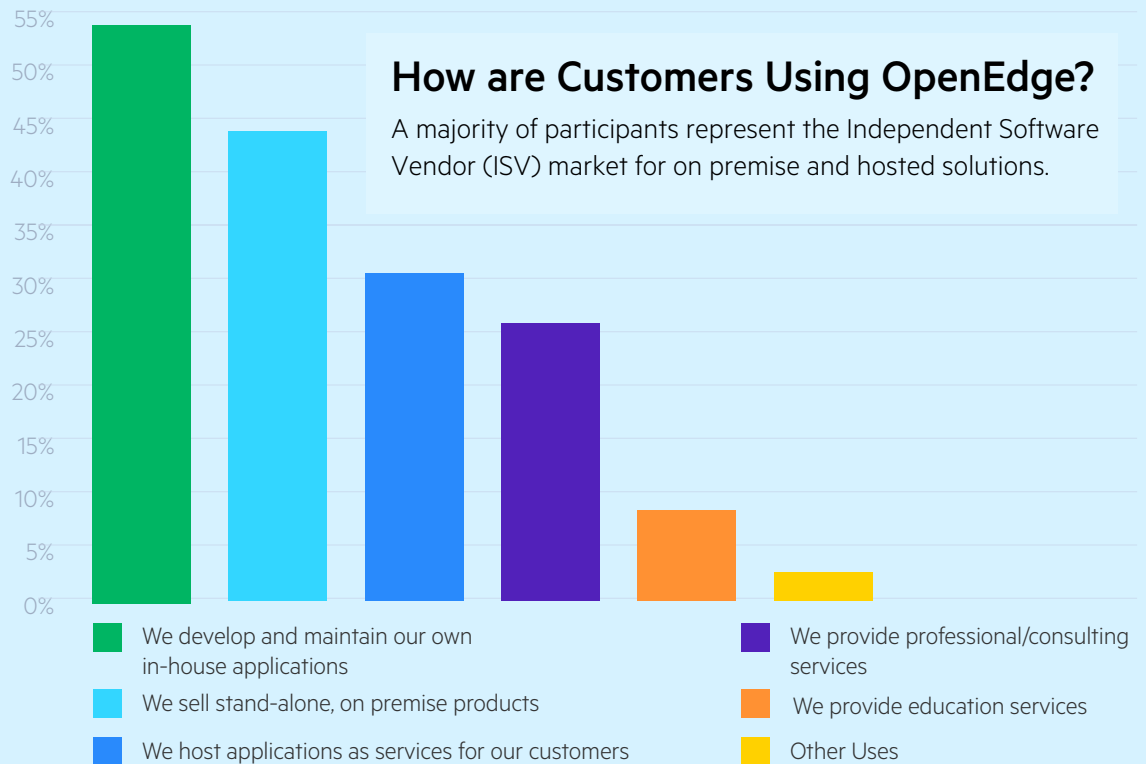


Results:

297 individuals responded – Thank You!



Several Key Findings From the 2021 OpenEdge Product Survey





OpenEdge Version Adoption

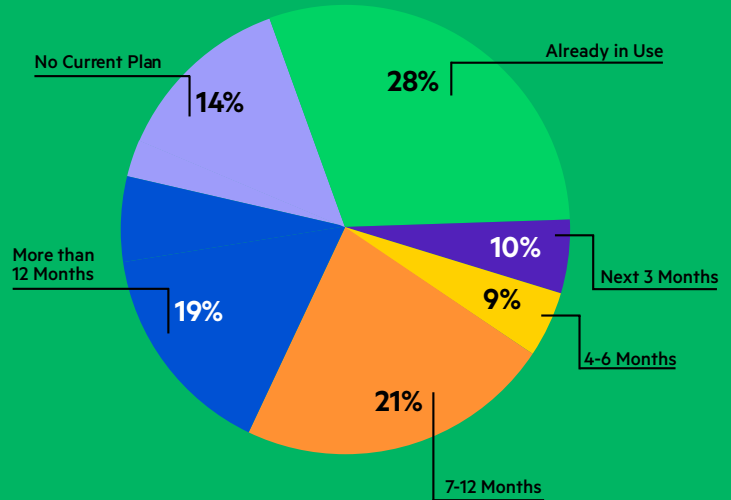
Almost 3/4 say they will be on OpenEdge 12 within a year.

■ 2020 Survey | n=131
 ■ 2021 Survey | n=122

OpenEdge 12 Adoption

Respondents state that 12 months is acceptable timing for adopting new versions of OpenEdge.

67% likely on OpenEdge 12 by the end of 2022

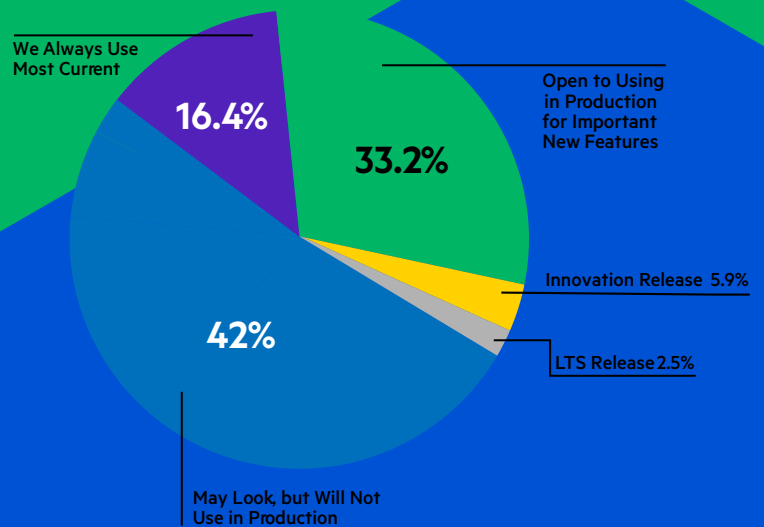


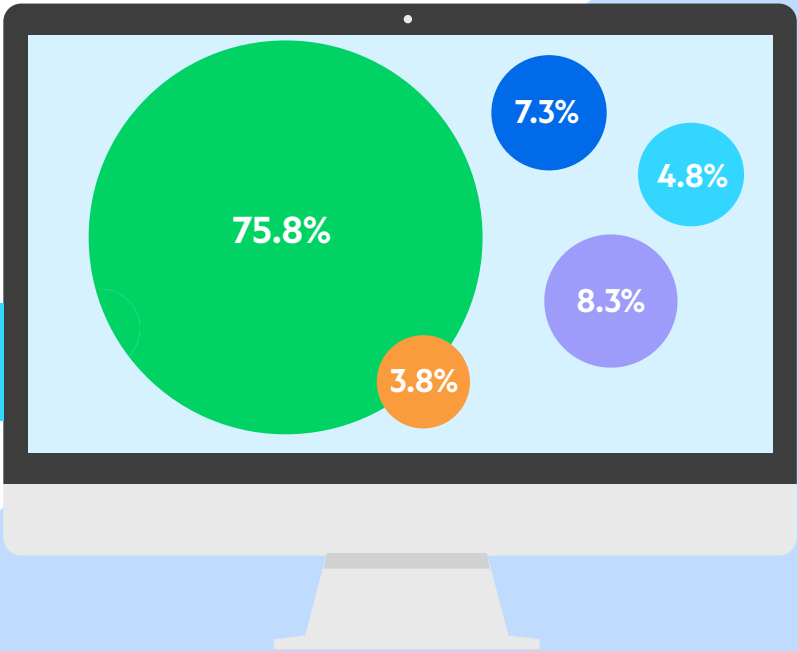
Use of Innovation Releases

(formerly known as non-LTS)

The majority of respondents lean towards LTS releases only.

75% lean towards LTS-only





Self-Reported Use of OpenEdge 12.x

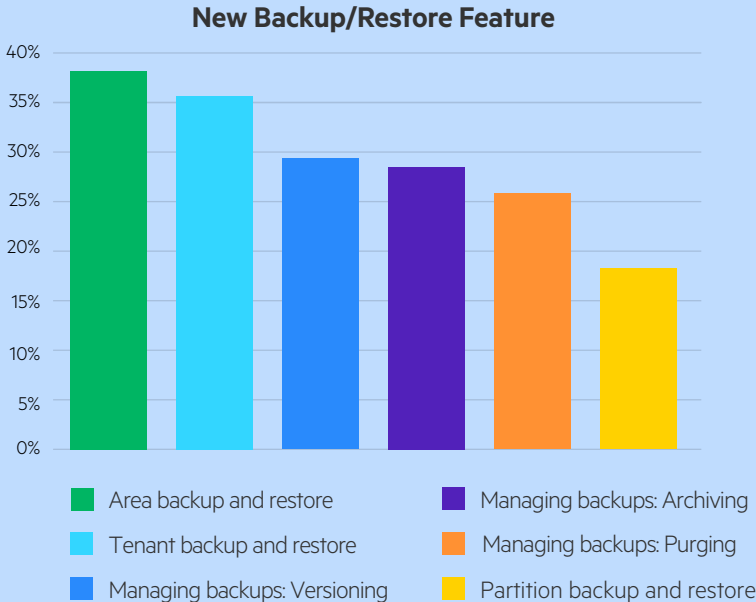
For those who have already moved to an OpenEdge 12 release in production, the majority indicated that they are using OpenEdge 12.2.

OpenEdge 12.2 LTS is reported to be in use in production by **76%**

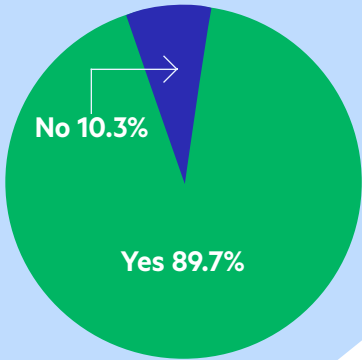


Participants Who Use Backup/Restore Features

Most of the survey participants use OpenEdge backup/restore.



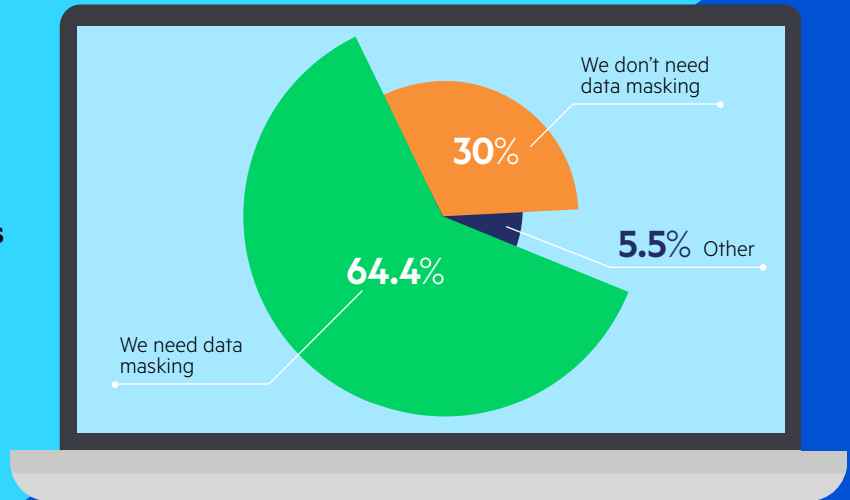
Use OpenEdge Backup/Restore Features



Dynamic Data Masking Need

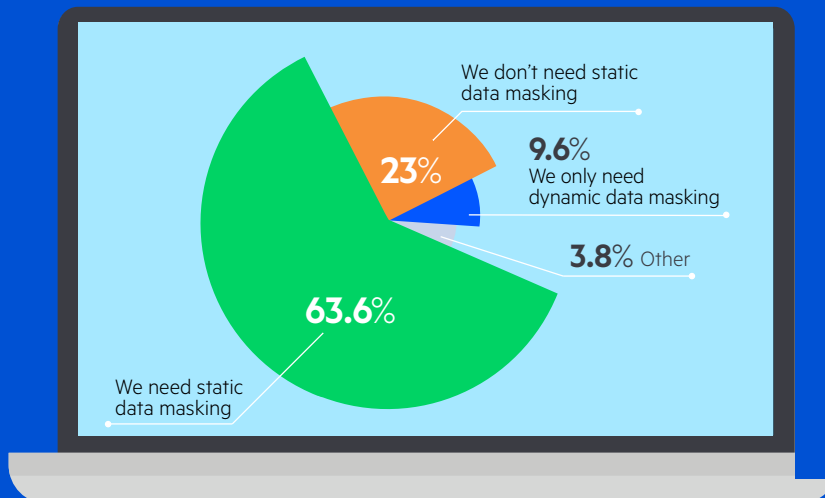
The majority of respondents claim that they need dynamic data masking.

- **Used for regulatory compliance and to remain competitive**
- **Obfuscate sensitive data when displayed based on permissions**



Static Data Masking Need

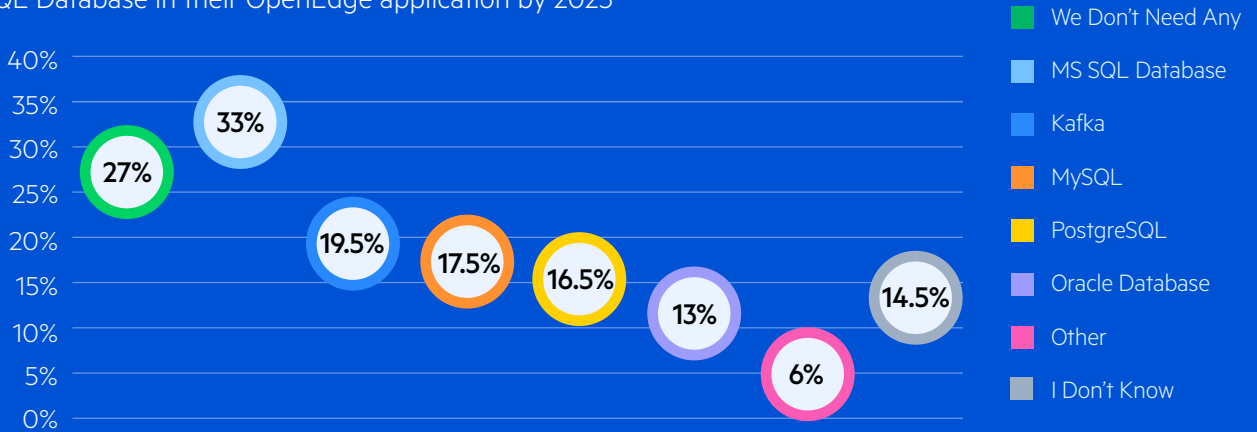
Most participants state that they need static data masking.



- **Useful when working with production data during development & test**
- **Cloning of production OpenEdge Database with certain data obfuscated**

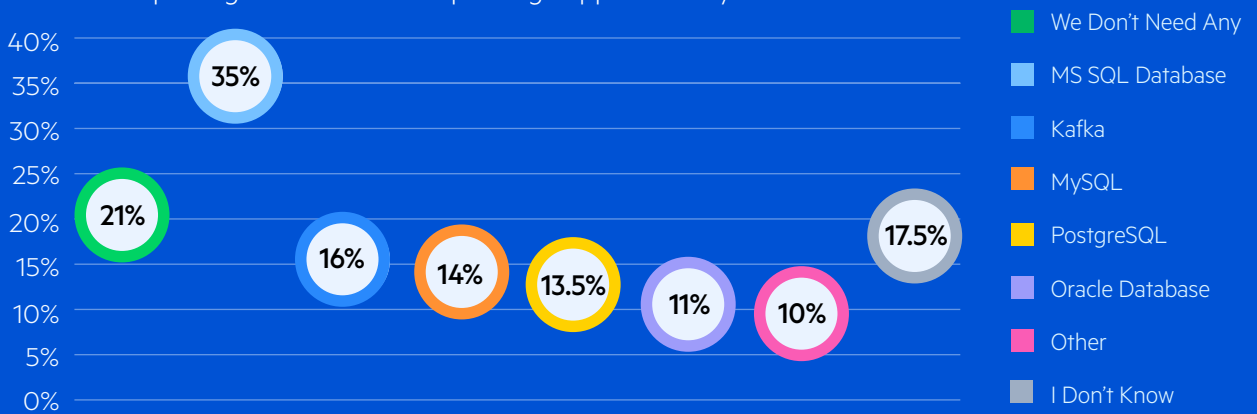
Data Sources – Consume

The majority of participants state that they would want to consume MS SQL Database in their OpenEdge application by 2023



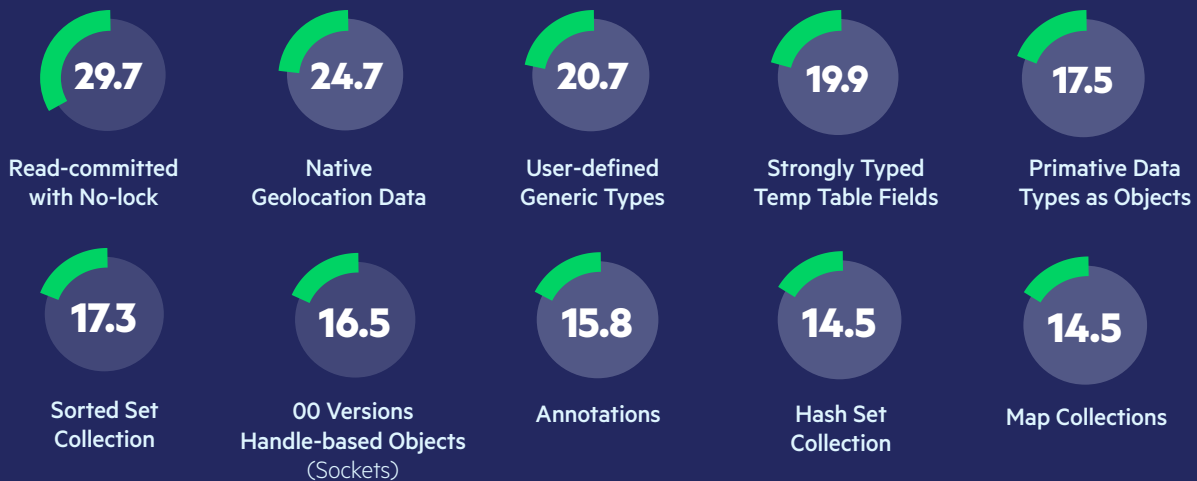
Data Sources – Export

Majority of participants say that they would use MS SQL Database destinations for exporting data from their OpenEdge application by 2023.



New ABL Features

New ABL Features – Allocate 100 Points



Dev Tool Features

Dev Tool Features – Allocate 100 Points



Support Visual Studio Code IDE



Upgrade Dev PAS for OpenEdge Integration in PDSOE



Multi-release Support in PDSOE



Code Refactoring for ABL



Call Hierarchy View for ABL



One-click Navigation



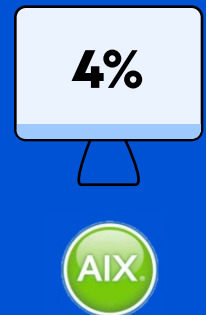
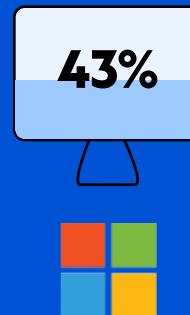
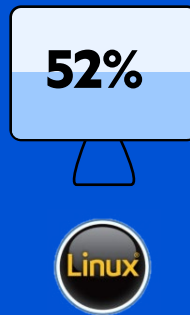
Upgrade Hover Help



Type Hierarchy View for ABL

Operating System Choice in 2023

The majority of participants state that their operating system of choice in 2023 is fairly equally spread across Linux and Windows.



Migration from AIX

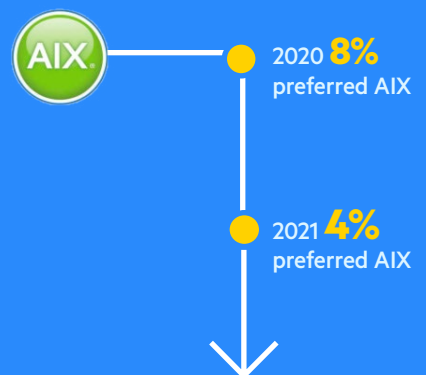
Only 4% of participants listed AIX as preferred. This has decreased from the 8% that was reported in the 2020 survey.

Interest in AIX continues to decline:

- In 2020 survey, 8% listed AIX as preferred
- In 2021, only 4% listed as preferred

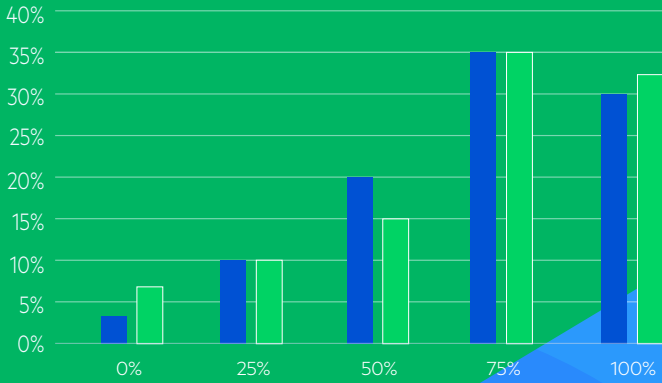
Customer feedback:

- The migration to Linux/Windows is very straight-forward
- Achieved better operating performance at a lower cost
- One less platform to support, and better positioned for move to the Cloud



Continuous Integration/Delivery

The majority of participants want to be mostly (75%-100%) automated by 2023.



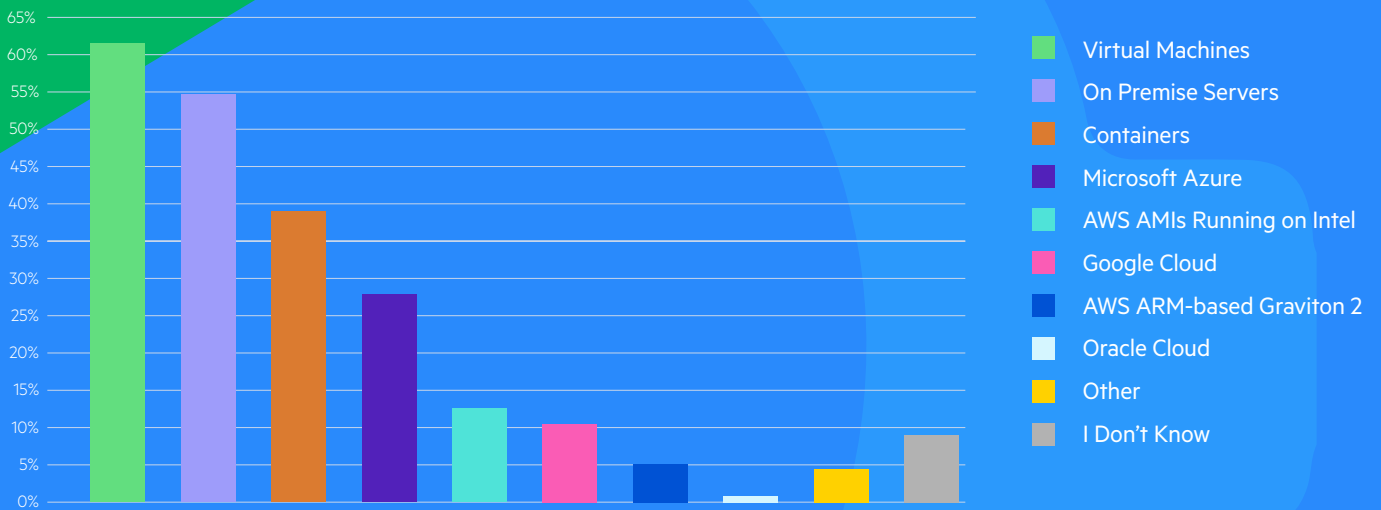
2020 Survey
n=131



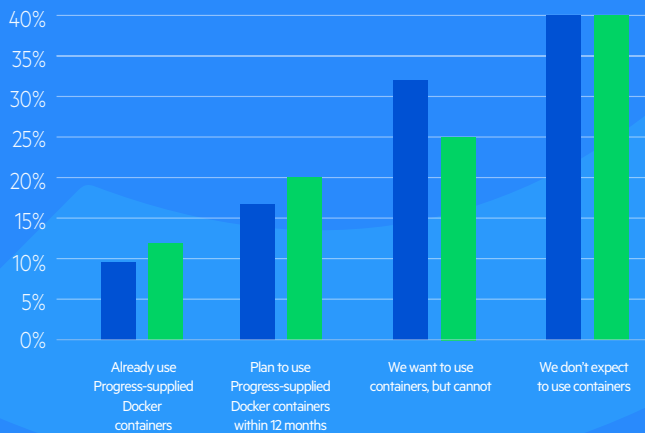
2021 Survey
n=122

Deployment Preferences

Deployment using Virtual Machines continues to be popular, and Containers use is growing.



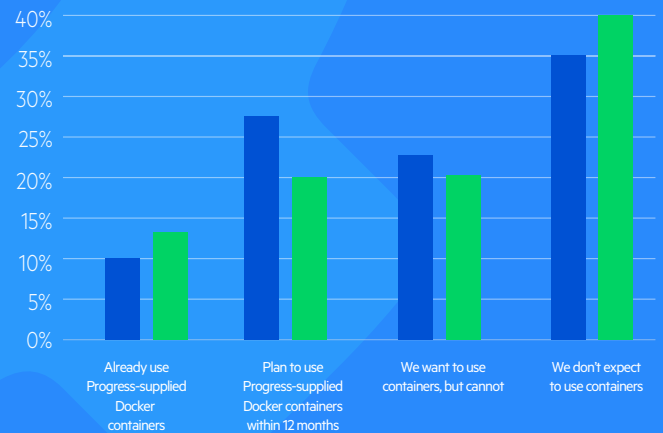
Using Containers in Production



2020 Survey | n=131

2021 Survey | n=122

Using Containers in Development



2020 Survey | n=131

2021 Survey | n=122

DevOps Framework – Allocate 100 Points

Download: <https://plugins.gradle.org/plugin/progress.openedge.abl>



Join the OpenEdge Customer Validation Program

www.progress.com/openedge/customer-validation-program

About Progress

Dedicated to propelling business forward in a technology-driven world, Progress (NASDAQ: PRGS) helps businesses drive faster cycles of innovation, fuel momentum and accelerate their path to success. As the trusted provider of the best products to develop, deploy and manage high-impact applications, Progress enables customers to build the applications and experiences they need, deploy where and how they want and manage it all safely and securely. Hundreds of thousands of enterprises, including 1,700 software companies and 3.5 million developers, depend on Progress to achieve their goals—with confidence. Learn more at www.progress.com

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