

DATABASE HEALTH CHECK

Systems Checkup Delivers Peakperformance

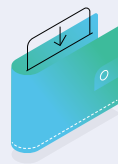
- A complete inventory of your systems
- A check of the KPIs that can affect database performance
- Best practices recommendations for maintenance
- Best practices recommendations for performance tuning

When Was Your Last Checkup?

Most physicians recommend their patients schedule a periodic health checkup to monitor vital signs such as blood pressure and body weight to ensure optimal health. Databases are no different. Periodic checkups ensure they run at peak performance and can diagnose problems before performance issues affect your users. That's where a Progress Services Health Check comes in. Health Check is a 16 to 24 hour consulting engagement that provides suggestions for best practices regarding maintenance and offers recommendations for performance tuning.

Thorough System Review

The road to optimum performance begins with an inventory of your systems. We'll check all the KPIs that can affect database performance, including memory, I/O, disk speed, logs, backups, start-up parameters and disk and memory allocation. We'll provide answers to questions like, "When are we going to run out of disk space?" "Are my backups actually valid?" and "Do we have any database corruption?"



Progress Services Return on Investment

74% of surveyed IT organizations who selected Progress for OpenEdge services, tuning, or consulting report a very strong or better return on investment regarding their engagement.

Source: TechValidate survey of 46 users of Progress BravePoint



Progress Services Customer Satisfaction

92% of IT organizations are likely to recommend Progress Services.

Source: TechValidate survey of 96 users



89% of surveyed IT organizations describe the knowledge and experience of their Progress consultants as really great or better.

Source: TechValidate survey of 93 users of Progress BravePoint

Comprehensive Report

Once the system inventory is complete you'll get a comprehensive 20 to 25 page report with best practices suggestions for maintenance and 10 to 15 high-impact recommendations regarding performance tuning.

Measureable Results

You'll not only realize improved performance, but you'll have clear insight into how your systems are running today and have the information needed to prevent problems tomorrow.

Progress Services is a one Stop Shop

"We count on the skilled services for monitoring and tuning our systems. We also rely heavily on the development and consulting services to maintain and improve our application/database. Progress is our one stop shop for all these services. The availability, concern and skill provides comfort in knowing our systems are well maintained."

Source: IT Systems Analyst, Medium Enterprise industrial Manufacturing Company

Questions?

Contact us today **888-874-1880**

www.progress.com

www.progress.com/openedge-services

About Progress

Progress (NASDAQ: PRGS) is a global leader in application development, empowering the digital transformation organizations need to create and sustain engaging user experiences in today's evolving marketplace. With offerings spanning web, mobile and data for on-premise and cloud environments, Progress powers startups and industry titans worldwide, promoting success one customer at a time. Learn about Progress at www.progress.com or 1-781-280-4000.

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