

Milwaukee County Centralizes Dozens of File Transfer Systems on Progress MOVEit

CASE STUDY



INDUSTRY
Government

PRODUCT
Progress MOVEit

SUMMARY

When Milwaukee County wanted to boost technological efficiency to better achieve its public-service mission, standardizing data file transfer on Progress MOVEit was the obvious choice.

Challenge

Established in 1835, Milwaukee County, Wisconsin, is home to nearly a million residents and is the hub of the 37th largest regional economy in the United States. It proudly services diverse residents of all backgrounds and ages through a wide range of governmental departments, from Health and Human Services, Housing and Urban Development, Parks and Recreation, Transportation, Public Safety, the Courts and much, much more.

As with any large matrixed organization, technology infuses everything it does as it strives to efficiently serve its many constituencies. So it wasn't surprising when each team and department had developed its own platforms and solutions for gathering and transferring data. Ryan Schmidt, IT Manager, Applications, Milwaukee County remembers evaluating the systems when he first joined the County, "From what I could see there were many servers all over the place that just had data feeds kicking off different processes from SQL jobs, to desktop jobs to COZYROC—with a variety of schedulers."

The Information Management Services Division decided to turn this around and streamline data transfer to reduce inefficiencies. "With the large amount of data to store and transfer, it seemed to be common sense to bring that need under one solution instead of dozens," Schmidt said.

Solution

The County previously had FTP ability and was looking for an enterprise solution to manage and centralize its file transfer. The requirement was to implement a single solution that would not only support mission-critical data transfer, but also make that data trackable and keep it secure to comply with regulations like HIPAA. The ability to quickly onboard and integrate a wide variety of disparate data systems and processes was paramount. After a thorough evaluation of multiple vendors Schmidt's team chose Progress MOVEit, "I remember when we evaluated all of them. It wasn't even a close decision."

In dissecting its complex needs, primary use cases fell into three areas: ERP, Finance and Human Resources. "We moved fairly quickly and got it adopted for those use cases. And as we evaluated

"When we compared MOVEit to other vendors, they didn't even come close."

Ryan Schmidt,
IT Manager, Applications,
Milwaukee County

it, we determined it was going to meet all the other use cases that do come up. We were pleasantly surprised with the functionality,” said Schmidt.

In terms of integrations, the team used UNC Shares, SharePoint, AWS S3, SSH, FTP and SMTP alongside MOVEit.

Results

The Milwaukee County team experienced the MOVEit difference right away, and more teams and departments were getting on board every day. Each team was happy they no longer had to manually transfer files, or spend time writing code in their applications to handle the file transfers between environments and systems.

MOVEit’s extraordinary ease-of-use proved to be particularly valuable. As Schmidt put it, “MOVEit is a solution we can actually use. Some solutions can absolutely do everything under the sun, but they are so complex to configure you don’t really ever discover their potential. With MOVEit, right after install, we just started using it.”

Ilija Lukic, Application Analyst III, Milwaukee County, has deep experience with nearly every aspect of IT and found MOVEit to be one of his favorite applications, “I love its many capabilities. The developer in me can’t wait to use the API functionality. All around, MOVEit is a very solid, feature rich file transfer tool.”

The team’s task now shifts to strategically socializing MOVEit as the County’s file transfer standard, and getting all departments on board, “Any time we catch wind of somebody moving a file, we say, ‘Oh, don’t do it that way anymore. Bring it in here,’” said Schmidt.

Ahead, the team looks forward to exploring the full capabilities of MOVEit Automation and MOVEit Transfer, adding more modules as the need arises. The PGP encryption module is one on their radar. “We’re expecting to easily triple the usage of this in the next year. Every single week, we’re talking about adding more stuff to MOVEit. Anything we can do to automate something that one of our stakeholders needs, the better. We want to be able to push the limits of the system.”

About Milwaukee County





The County strives to enhance the quality of life through great public service, providing the essential services needed to meet the needs of every family, neighbor, co-worker and friend. These services include a wide range of county government departments, including Health and Human Services, Child Support Services, the Courts and Public Safety. The County government also oversees the Airport, Parks, Transportation and the Zoo. The County team is further working to dismantle divisive barriers and become the healthiest county in the state of Wisconsin. Learn more at [county.milwaukee.gov](https://www.county.milwaukee.gov)



Use Progress MOVEit to empower your organization with automated, reliable file transfer

About Progress

Progress (NASDAQ: PRGS) provides the leading products to develop, deploy and manage high-impact business applications. Our comprehensive product stack is designed to make technology teams more productive and enable organizations to accelerate the creation and delivery of strategic business applications, automate the process by which apps are configured, deployed and scaled, and make critical data and content more accessible and secure—leading to competitive differentiation and business success. Learn about Progress at www.progress.com or +1-800-477-6473.

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