

State Government Optimizes Business Process Efficiency with Secure File Transfer Orchestration

AT A GLANCE

For a state government responsible for the wellbeing of over one million residents, providing convenient public services is part of the mission. More than 15,000 employees spread across hundreds of agencies support this goal. To balance the organization's need for capability and security with consumer-friendly ease of use and government-approved predictable pricing, the team began using Progress MOVEit.

INDUSTRY
Government

PRODUCT
Progress® MOVEit® Transfer
Progress® MOVEit® Automation

Challenge

Every department within the state government works with third-party vendors for critical business processes including payroll, insurance, contractor support and more. Each of these processes requires cadenced, secure data transfer. Failure to pass information as part of these processes can directly impact employees and residents.

“We expect this procedure to save hundreds if not thousands of hours of staff time each year.”

Solution



1200+ traditional and advanced tasks to automate manual workflows with MOVEit Automation



Interface for vendors without FTP resources to transfer files with MOVEit Transfer



Confidential data kept secure during transfer with MOVEit Transfer

Results



15,000+ people serviced automatically



24,000+ file transfers automated on a given day, dramatically reducing time spent completing tedious and repetitive tasks



129 connected hosts, minimizing the risk of security or compliance violations traditional file transfer methods present



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