# phonero

INDUSTRY Telecommunication

PRODUCT
Progress® MOVEit®
Automation

COUNTRY Norway

#### **SUMMARY**

Phonero, a leading telecom provider for businesses in Norway, relies on Progress® MOVEit® Automation to secure and scale their payment processing and order operations. Working with sensitive data on a daily basis, including invoices and telecom records, Phonero requires a highly secure, reliable and centralized file transfer automation solution. With MOVEit, Phonero has eliminated manual scripts and legacy tools and opted for seamless automation. enterprise-grade security and business continuity, even during peak billing periods.

## Challenge

Phonero serves over 30,000 business clients with 350,000+ active subscriptions. With such a large customer base spanning public and private organizations, the secure and efficient transfer of sensitive billing data and call detail records (CDRs) is paramount. Prior to adopting MOVEit, Phonero leveraged a legacy file transfer solution that housed years' worth of file transfer operations. With this in mind, Phonero set out to find a product with easy deployment and setup controls that could:

- Maintain compliance with stringent European regulations including GDPR.
- Provide an exceptionally secure file transfer system to meet the data protection demands of high-profile clients.
- Integrate within a hybrid environment of cloud and on-premises storage including AWS S3 and SFTP.

### **Solution**

After evaluating multiple options, Phonero selected MOVEit due to its strong security framework, automation capabilities and proven reliability. The deployment process was swift, taking less than a week to fully integrate and migrate from the legacy system. MOVEit provided Phonero with:

- Security and Compliance: MOVEit meets all Phonero's security requirements, delivering data protection, compliance certifications and GDPR-ready features.
- Uninterrupted Automation: MOVEit automates scheduling and execution of over 280 tasks that run daily, reducing reliance on manual interventions.
- Operational Efficiency: MOVEit brings the ability to set up new file transfer processes in under two minutes, greatly improving response times.

"Security is paramount for Phonero. With high-profile clients, we needed an exceptionally secure file transfer solution. MOVEit meets all our compliance and security demands effortlessly."

Maroun Khalloul, Senior DevOps Engineer for Billing, Phonero

### **Results**

With MOVEit, Phonero has significantly enhanced its operational efficiency, security and compliance. Key benefits include:

- Zero Downtime in Billing: Phonero processes
  massive volumes of billing data, especially around
  the end of each month, with uninterrupted
  automation. A failure in file transfers could mean
  a complete halt in invoicing, leading to severe
  reputational, financial and employment risks.
- Broad Compliance: The company meets strict EU, Norwegian and internal data security regulations, maintaining customer trust.

- Scalability: MOVEit supports Phonero's growing operations with unlimited automation tasks to push, pull and process invoice files.
- Flexibility: Integrating seamlessly with AWS, SharePoint and SFTP endpoints, MOVEit supports Phonero's dynamic tech stack.

### **About Phonero**

Phonero, a Scandinavian telecom company, serves business clients across Norway. The company is headquartered in Kristiansand and specializes in business telephony, IP solutions and smart switchboard services.

"MOVEit is mission-critical for Phonero. Without it, we cannot bill our customers, which could lead to potential financial disaster and even job losses for all 140 employees."

**Maroun Khalloul,** Senior DevOps Engineer for Billing, Phonero

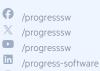


**Discover** how MOVEit can deliver secure, compliant and automated file transfers for your business today.

#### **About Progress**

Progress (Nasdaq: PRGS) empowers organizations to achieve transformational success in the face of disruptive change. Our software enables our customers to develop, deploy and manage responsible Al-powered applications and digital experiences, with agility and ease. Customers get a trusted provider in Progress, with the products, expertise and vision they need to succeed. Over 4 million developers and technologists at hundreds of thousands of enterprises depend on Progress. Learn more at www.progress.com

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