



# Training: Intermediate WhatsUp Gold Administration Course

**Course Duration** 2 half day sessions

**Audience** WhatsUp Gold Administrators

**Description** This course provides the next level of education for network administrators for configuring, discovering, and managing their network. Administrators will learn about user management with Active Directory and OpenID Connect, custom monitors and device roles, advanced actions and alerts, load balancing the poller, and the WhatsUp Gold tools.

**Agenda** **Day 1**

- Course Introduction
- Lesson 1: Device Roles and Discovery
- Lesson 2: Custom Monitors
- Lesson 3: Maps and Links
- Lesson 4: Actions and Alerts

**Day 2**

- Lesson 5: Performance and Data
- Lesson 6: User Administration
- Lesson 7: WhatsUp Gold REST API

## What you will learn

### By the end of this course, you should be able to:

- Integrate WhatsUp Gold with LDAP, AD, or OpenID Connect for user management.
- Create and apply custom monitors and device roles.
- Configure advanced actions and alerts to self-heal devices and prevent outages.
- Use WhatsUp Gold Tools to have more control over your monitored network and data.

## Objectives

### The course learning objectives include:

- Create custom monitors and device roles.
- Create execution actions to restart servers after outages.
- Integrate with an external user management tool such as Active Directory.
- Use the REST API to script network tasks.

## Prerequisites

**The course is designed for WhatsUp Gold Administrators who want to learn the deeper network monitoring and management capabilities of WhatsUp Gold.**

- Students must have completed the Get Started with WhatsUp Gold Administration course.
- Students must have WhatsUp Gold installed on their network.

**Completing this course qualifies students to take the WhatsUp Gold Administrator Certification Exam.**

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